

Make a Back Up Plan Today...

REGISTER FOR BACKUP CARE

A program provided by LifeCare

It will happen – your child or adult care provider may be unavailable while you need to work. You might even need a backup plan for school vacations, sick days or unexpected provider closings.

Scrambling to find alternate care arrangements can be stressful, expensive and time-consuming. Fortunately, you have Backup Care for children and adult family members.

BACKUP CARE GIVES YOU A NETWORK OF CREDENTIALLED:

- High-quality child care centers.
- In-home care providers who care for older adults and children.
- Guidance and coaching so you understand all options in preparing children and older adults for their temporary change in care.

SIMPLE REGISTRATION AND PLACEMENT

We encourage you to plan ahead and familiarize yourself with backup care options in your area. However, if you need placement right away, we can help with that too. Our specialists will:

- Explain program and help you understand your options.
- Schedule care with a highly-qualified backup care provider and share relevant info with them (your child/adult family member's special needs and preferences).
- Send you helpful educational materials and coordinate any required pre-care documentation.
- Confirm placement then follow up every step of the way to ensure your complete satisfaction.

TOP-QUALITY CARE PROVIDERS

- Children will be placed in licensed, accredited child care centers OR we'll arrange for a licensed professional caregiver to care for your child in your home.
- Care for adult dependents will be provided in the home by highly-qualified in-home providers.
- High-quality licensed and accredited providers have already been vetted, giving you peace-of-mind when you need it most.
- Choose a personal caregiver you know and trust such as babysitter, friend or even family member.

ONLINE ACCESS

You can access your individual backup care activity by visiting the Backup Care Center under MyLife. Go now to:

- Submit for reimbursement
- Review your current backup care visits status
- Check details of care that's been scheduled
- Schedule new care

PLAN SPECIFICS

- Each member of an employee's family is allowed 15 days per year.
- Co-pays are typically \$5 per half day and \$10 per full day of day care (usually collected via credit card at the time care is secured). *Additional co-pays may apply, call for details.*
- Care can be scheduled in full or half days. A half day is defined as 4 or less hours of care.
- The program is not a substitute for summer care or care during non-working hours.

Eligibility: Backup Care is available to US-based Regular Full-Time and Part-Time employees and US-based Project/Supplemental Full-Time and Part-Time employees. Eligibility may depend on job status, location and terms of any applicable collective bargaining agreement.

Life can be hard. Getting help is easy!

1-866-574-7229

Assistance available in multiple languages. TDD/TTY: 1-800-873-1322.
Or log in at lifecare.com/disney. Not registered? Click "Start Now"
Access internally via "D Life | My Benefits"

LifeCare®