

Video Visits: Quick Start Guide



To sign up:

Cast Members:

- ✔ Visit the My Premise Health app or mypremisehealth.com and click “Sign Up Now.”
- ✔ Complete the fields using your legal name and submit.
- ✔ Once registered, log in via the app to see a provider.

Dependents:

- ✔ Eligible dependents must call 407-934-4100 or visit the CLW Monday – Friday, 7 a.m. – 7 p.m. to receive an activation link.
- ✔ Once registered, download the app and simply log in to see a provider.

Must physically be in the state of Florida at time of the video visit. Video visits have a \$10 copay for all Cast Members and eligible dependents.

To download and use the app:

VISIT



SEARCH My Premise Health

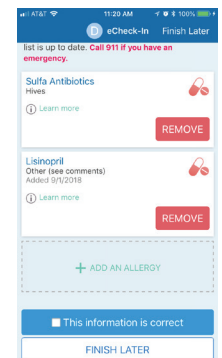
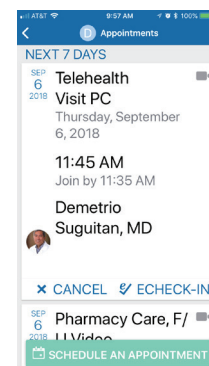
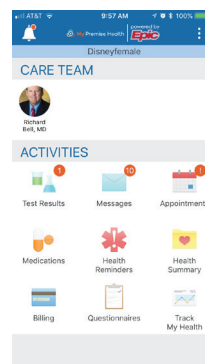


INSTALL Then open the app and click “accept” after reading the agreement.

LOG IN Input the same username and password used when creating your account on the website.

ECheck-in steps 15 minutes prior to appointment time:

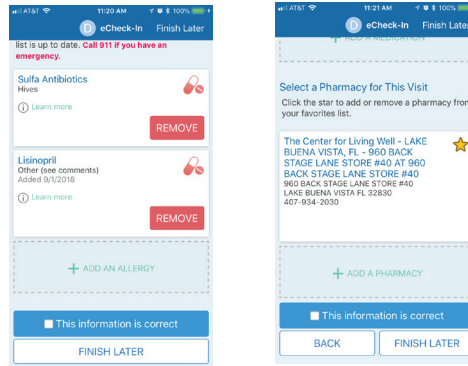
- **VIEW APPOINTMENTS** Once logged into the app, on your activities page, click “Appointments”. Your appointment will appear. Click on “eCheck-in”.
- **ADD/CONFIRM ALLERGIES** Add any allergies you may have by clicking “+ Add an allergy” or click “This information is correct”.



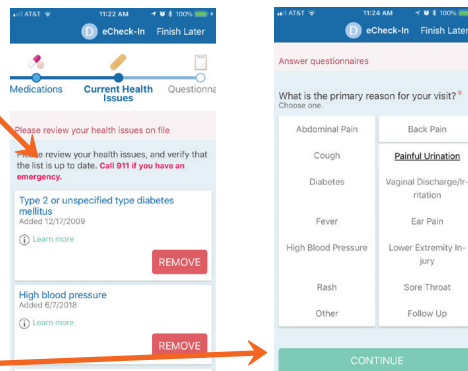
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- **REVIEW MEDICATIONS** You may remove and add medications. You may also select a pharmacy, then click “Information is correct”.



- **REVIEW CURRENT HEALTH ISSUES** Add or remove any health issues. You may also “Restore” old issues.



- **ANSWER QUESTIONNAIRE** Click on “Continue” until you get to the end “Submit and Continue”. You’re eCheck-in is complete. Click “Close”.

- **BEGIN VISIT** You will receive a message “You’re all set”—Click “Begin Visit”. Your provider will be alerted that you are waiting for them. They will pop up on your screen when they are ready and then you are in!

